

INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)		Atty. Docket No. 97-813		Serial No. 09/177,700			
		Applicant Steven E. Gardell et al.					
		Filing Date 10/23/98 (herewith)		Group A4 2738			
		U.S. PATENT DOCUMENTS					
*Examiner Initial		Document Number	Date	Name	Class	Sub Class	Filing Date If Appropriate
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
HN	BA	Labriola, Don, "Here's Looking at You," Computer Shopper, September 1997, p. 335-362.					
HN	BB	Kahane, Opher et al., Call Management Agent System: Requirements, Function, Architecture and Protocol, IMTC VoIP Forum Contribution, 1/15/97, 44 pages.					
Examiner	Hanh Nguyen				Date Considered 1/10/00		
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							